



green energy uk



Vol.1 No.4

October 2005

shareholder newsletter

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Onwards and upwards

Welcome. It's only six months since the last newsletter, but we still seem to have plenty to tell you. We hope you will find the articles inside interesting as they again tell you about the projects we are involved in and the increasing spread of technologies we are buying from – along with other subjects we thought might be of interest. We have maintained our cost base while growing at a steady rate; increasing turnover by 60% and profitability by 300%. The growth trend continues to the point where every month this financial year our turnover has been greater than for the whole of our first financial year. (And that's just the summer months!) And all without resorting to advertising of any sort.

geographical locations we can meet our growth aspirations, secure supply and increase our investment opportunities across emerging technologies (more about this on page 2).

Solid base to build on

This year also saw another milestone, in moving our shareholder register over to Computershare, the largest share registrar in the world. And one of their first duties was to issue share certificates to our initial customers!

So in broad terms we have improved financial performance, further expanded our supplier base and our share ownership model is coming of age.

Spreading the message

While we have a number of marketing initiatives, one of which is our new look, easier-to-use website, www.greenenergy.uk.com, a strong vote of thanks must go to you our customers for spreading the message by word of mouth (or word of mouse). Please continue to encourage friends, family and colleagues and even your business, to do their bit for the environment; there are still 24 million 'brown' energy customers to win over. The year has seen increasing weather phenomena that the scientific community link to global warming. More people doing their bit is increasingly important!

We have continued to broaden our appeal and support good causes through our ongoing association with organisations like The Environment Trust and Operation Noah, but have also been involved with the National Schools Partnership and a green initiative with the Herefordshire Diocese.

We have increased our portfolio of 'interesting' energy and by encouraging a variety of new technologies in a number of

The year has seen an increase in weather phenomena that the scientific community link to global warming

This provides a solid base on which to continue reducing carbon emissions by delivering more green energy into the grid, increasingly support the growth of small-scale renewables and emerging technologies and share the achievements with our customer shareholders.

We continue to be proud of what we have achieved together. Thank you.

Douglas Stewart – CEO

This newsletter is printed on recycled paper with environmentally friendly inks and is available on our website, where you will also find a convenient 'Send it to a friend' button.

When you have finished reading it please pass it on to a friend. If you don't wish to receive future printed copies, email us at nohardcopynewsletter@greenenergy.uk.com.

Widening our supply base

As our business continues to grow, our demand for new renewable sources of supply also grows – as these three examples illustrate

Previously we have told you about buying wind power from RES in Kings Langley and our new venture on the Isle of Gigha. We are buying Combined Heat and Power from a tomato grower in Hertfordshire and Greenwich and will soon be getting solar power from a go-kart track in London. And we have added to our hydro supply with the addition of electricity generated at Houghton Mill, which you can read more about below. By encouraging a variety of new suppliers all over the country, we're able to expand our activities, achieve supply continuity and increase our investment in new technologies and research. The three examples we've chosen illustrate the wide variety of renewable technologies that are now available that we are able to support. In 2005 50% of our energy will have come from newly commissioned facilities that were not in operation when we started in 2001.

TIDAL

Swan Turbines Tidal Project

As part of our commitment to innovative energy solutions, green energy uk has built partnerships with The University of Wales, and other allied organisations. Together, we are currently researching techniques to extract electrical energy from flowing water. This technology has the potential to become one of the leading renewable energy sources for the UK and beyond.

The concept is similar to that of a wind turbine – the machine spins to generate electricity. But instead of wind driving the blades, water does the work. Since fast flowing water is found in rivers, estuaries and tidal flows, this movement can be converted into electricity to power commercial enterprises as well providing light and heat for our homes. If all goes to plan, this technology could provide a large proportion of the UK's energy requirements.

The primary sites of interest are in the UK, France, Greece and Italy. Analyses of potential locations and the outputs they could generate, indicate that tidal and river generation has the potential to meet 27% of the UK's domestic consumption.

While our project with Swansea Bay is in the early stages, we have been working in an advisory capacity with the research team. The next stage will see the creation of a prototype and green energy uk has already agreed to buy the electricity that it generates.

BIOMASS

Mossborough Hall, Merseyside

Biomass is not always the first thing that springs to mind when we think about renewable energy. But biomass as a renewable fuel has huge benefits compared to conventional energy sources. Each 1000kg of wood, taken from renewable sources, can generate 5.6GJ of electricity and replace 593 kg of coal or 270kg of natural gas.

One recent project that we have been involved with is at Mossborough Hall in Merseyside where a state of the art gasifier supplied by Biomass Engineering Ltd is being used to process chipped logs and clean waste wood.

Farmer Will Heyes says "It's an excellent, hassle free way to diversify while contributing to a better environment. I estimate I'll save approximately 750 tonnes of carbon dioxide from going into the atmosphere and, what's more, I shall be seeing a return on my investment within three to five years."

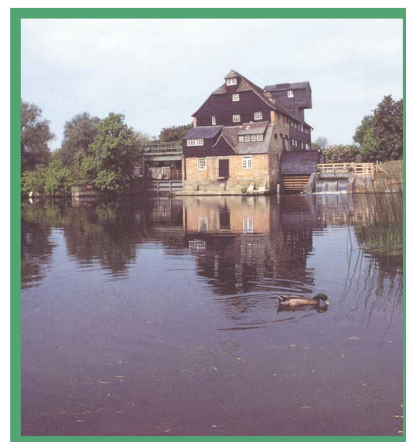
Combined heat and power is available from the plant which can be used to process heat, wood drying or space heating. The technology can be used for many different wastes including most forms of wood, energy crops, miscanthus/straw/husks, animal by-products and food processing wastes.

HYDRO

The National Trust and Houghton Mill

The first recorded watermill was in operation in the 8th Century AD. By the time of the Domesday Book in 1086, that number had grown to 5,624. Water power was the main source of energy in the UK until the Industrial Revolution when steam came into its own. Now, many of our water mills have fallen into disrepair. But one water mill owned by the National Trust at Houghton on the River Ouse near Huntingdon has undergone a £1 million restoration project to install a turbine alongside the traditional water wheel. We are delighted that the National Trust has chosen green energy uk as its partner and we are now buying electricity from Houghton Mill to feed back into the National Grid.

Houghton Mill estimates generating this clean green electricity will save 59 tonnes of Carbon Dioxide emissions per annum- that's the weight of 16 Asian elephants! What's more, we've found a way to integrate the latest thinking on renewable resources with the vital preservation of Britain's past.



spotlighting our customers



RDA Organic

Recently, our CEO Doug Stewart received the following email from Justine Pearson at organic fruit juice company, RDA Organic:

To: Doug Stewart@greenenergyuk.com
 From: Justine Pearson@RDA Organic
 We'd like to be featured in your next newsletter as we believe we share many of the same values and beliefs. As an organic business we have a strong environmentally friendly approach to everything that we do. Here's the checklist we use to ensure that we make the best use of our resources:

- Organic days -each employee is given an additional day off to learn or teach other people something about the environment or the organic sector
- Any plastic waste created from bottles is recycled and used in the next batch.
- We re-use envelopes and both sides of scrap paper (In fact the average piece of paper gets used four times!)
- We use vegetable inks, whenever possible, on marketing materials
- We provide chemical and pesticide free snacks and drinks for our office staff, which are 100% organic and fresh
- Of course we use 'green energy' supplied by green energy uk.

South West Eco Homes

South West Eco Homes are building a landmark development in Langport in Somerset. Their aim is to show sustainable design and construction in practice, persuade planners, builders, developers and estate agents of its practicality, and prove that it meets a real and as yet unmet demand from house buyers. The development will consist of 12 new houses using natural and locally sourced materials such as timber frame with high levels of eco friendly insulation, and a variety of optional energy saving features. The design is energy efficient to reduce future running costs and make the most

of natural daylight and solar energy, it uses water saving devices such as rainwater harvesting and dual flush toilets.

green energy uk is proud to have been chosen as the energy supplier for the project.

Our focus on the building sector continues as we aim to be the nominated supplier when new homes are being built. We are also involved in a major development in Hendon and are currently talking to other new home builders.



Radio Taxis

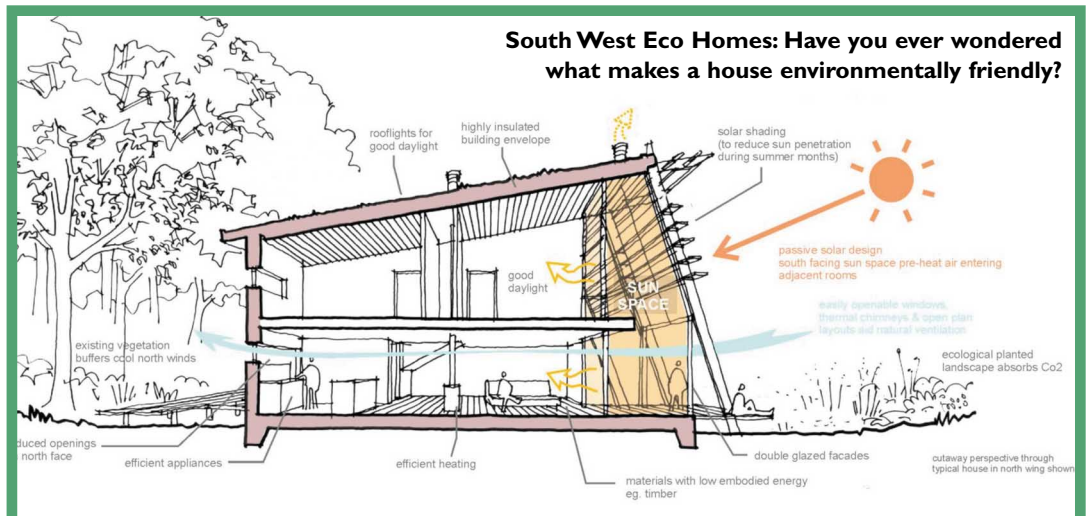
Earlier this year Radio Taxis became 'the world's first CarbonNeutral® taxi company'. The Radio Taxis Group, with a fleet of over 3,000 world famous London black cabs and 80 executive cars, announced that it is going CarbonNeutral®. This means that the Group has embarked on a comprehensive programme to measure and reduce its Carbon Dioxide (CO₂) emissions – and to offset the remaining unavoidable emissions through renewable energy projects in Sri Lanka and Bulgaria and sustainable forestry projects in the UK and Germany. Radio Taxis Group is the first major transport business to cover not only the emissions produced by offices, operations and

“We needed to find an electricity supplier that not only gave us value for money but also a great service and GEUK fit the bill perfectly. Now we know that our use of electricity has a reduced effect on global warming”

**Michelle Nunan
 Head of Marketing, Radio Taxis Group**

fleets but to switch the electricity supply to green energy uk. Now, they're able to use the CarbonNeutral® programme in their marketing materials and differentiate themselves from the competition.

What's good for the environment is also good for business.



Price rises and renewable energy

WHY IS THE PRICE OF RENEWABLE ENERGY GOING UP?

Recently, a customer of ours, Paul Wilde, posed the following question which is answered by CEO Doug Stewart:

If you don't ask

"Seeing as green electricity is supposed to come from wind farms, wave barriers and hydroelectric stations, has the source stuff gone up in price? Was it less windy in the last 12 months, were waves a bit flatter than usual, or perhaps the earth's gravitational pull is a bit weaker?
Regards, Paul!"

"We don't like putting prices up, and we don't want to cost to deter any of our customers from choosing green energy. But, like many products that put the environment first, energy from renewable sources does cost more to generate and therefore to buy. Our recent increase, however, is one percentage point less than the regional electricity companies and we fully intend to continue making our prices as

competitive as possible. Factors that we have no influence over also affect the cost of energy.

Regulation and the voluntary market have increased the **demand** for renewable energy and this means that renewables command a premium in the energy market. **green energy uk** either buys forward on the 'spot' market which is affected by fossil fuel price rises, or we buy in advance through contracts from individual generators. Prices fluctuate constantly, but, we have no influence over the rises and can only pass on to our customers the changes in the market. What's more the government's Renewable Obligation 2002 required all electricity companies to buy an increasing amount of energy from renewables on a rising scale, culminating in 10% in 2010. The mechanism to do this are tradable certificates called **Renewable Obligation Certificates (ROCs)** that have a value currently higher than the electricity they're a part of. The growing demand for ROCs has led to an increase in their market price.

But there's a third factor, **commodity prices**. You already know that the price of electricity is linked or geared to the price of oil. As this and the price of 'brown' energy, i.e. gas, goes up, renewables move up to create a balance.

These factors taken together explain recent price increases. But that doesn't mean there isn't a silver lining. As the supply of renewables becomes more abundant, the price should decrease. Right now, there are a number of very large projects under way that should push the market in this direction. By continuing to invest in alternatives and explore every possibility, we're certain to develop solutions that make economic sense and don't pollute the environment.

In the meantime, we have only increased prices after the regional electricity companies have done so and we're committed to keeping prices as low as possible.

Kind regards, Doug Stewart."

Looking on the bright side

No one enjoys paying more for electricity, gas and petrol. But ever optimistic, we, at **green energy uk**, can actually see the upside of increased energy prices. As a business, our aim is to not only consider what we can achieve today, but to look at what tomorrow could bring. For us, increased prices mean that both businesses and individuals need to explore change and find new ways to save money and precious resources.

More than ever before, innovation is on the agenda as rising prices focus attention on our existing energy conservation and can actually help reduce carbon emissions in the following ways:

- Renewed focus on energy conservation: higher prices mean more people looking to save energy
- Businesses start thinking green: buying renewable energy exempts businesses from the Climate Change Levy
- Increasing investment in renewable technology: higher energy prices mean better returns for investors in renewable technology
- Small scale generation: one way to avoid rising energy prices is to generate your own electricity. (see page 6).

REDUCING OUR DEPENDENCE ON OIL

□ "Oil at 70\$ a barrel is a golden opportunity for us to look really seriously at alternative means of energy," urges Doug Stewart, Green Energy (UK) plc Chief Executive. "We have been held to ransom by the oil industry far too long." He believes the Iraq war, hurricane Katrina and petrol pump chaos demonstrate only too vividly how dependent we are on oil and, in Hurricane Katrina's case, global warming and rising sea temperatures may also have played their part.

At a time when England was panicked into rushing to the pumps at the merest whisper of a petrol shortage, it is time to act. He argues that "Our dependence on oil must stop. Climate change is here to stay. Oil prices will remain high. Now is the time to ratchet up our search for other options to heat our homes and power our cars."

An additional reason for change is the cost of electricity: "Not so long ago electricity used to cost £15 a MWh. Now it costs £54 a MWh. The signs of a gradual maturing of the market are there, he suggests. High oil prices have, for example, led to record levels of investment in alternative energy in recent months. "Altogether it makes powerful economic sense to spur on our emerging industries and speed up the introduction of new technologies," he concludes.



COMING SOON: OUR BRAND NEW WEBSITE



If you're a regular visitor to our web site you may soon notice some changes. Not only have we refreshed and revitalised our site but we've included additional, up-to-date information we think will help people. Whether you need

a list of companies that supply solar panels, or you're looking for businesses that share our ethics and ideals, it's all there for you.

From a technical point of view, we are able to switch consumers to green energy uk online and customers will soon have access to a special area of the site to keep track of their account online. Switching people online speeds up our processes, helps us keep costs down and reduces our paper use – saving trees as well as your time! The site will also facilitate e-billing which we plan to move to in the future. We've also introduced an online postcard referral system and a feedback section.

Information on climate change and the environment, the importance of renewable energy and company

information is still available in an easy-to-use format. You'll also find copies of our newsletters to download or forward to a friend. If you also want to keep track of what green energy uk does between newsletters, our latest press releases are posted on the site.

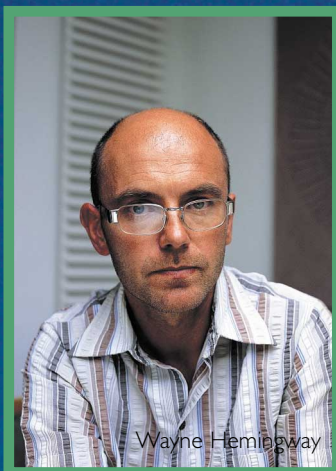
Let us know what you think

To contact us about anything regarding your account, take a look at the Contact Us page. We want to answer your questions as quickly and efficiently as possible, so we've supplied a contact list that will direct you to the people who can help.

Let us know what you think of what we're doing – good or bad. We're always looking for new ideas to feature on the site and we value the opinions of our customers. After all, we wouldn't be doing so well without them.

NATIONAL SCHOOLS PARTNERSHIP COLOURING COMPETITION WINNERS

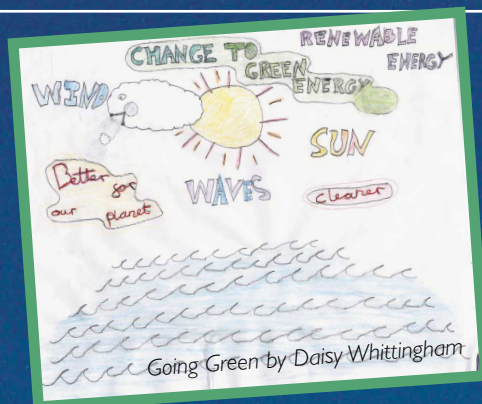
In the summer edition of the NSP's newsletter, sent to parents all over the UK, we sponsored a competition for children to design a poster promoting renewable energy. The winners were chosen recently by Wayne Hemingway, a green energy UK customer with excellent design credentials and a desire to help raise awareness of renewable technology. Wayne was co-founder of 'Red or Dead' which won the



Wayne Hemingway

British Style Council's Street Style Designer of the year an unprecedented three times in the 90s. He now runs Hemingway Design.

The winner of the secondary school competition was Daisy Whittingham, age 12 from Shifnal in Shropshire. Winner of the primary section was Victoria Nicol-Smith, age



10 from Orpington in Kent. The designs will be used in future green energy uk promotional materials.

Both winners will receive a weekend holiday at the luxury Reditreks Bunkhouse in the heart of the beautiful Dyfi Valley in Mid Wales. The brand new bunkhouse has recently won the Green Dragon award for environmental management.

Winners will also receive a family ticket to visit the award-winning Centre for Alternative Technology (CAT). Set against the backdrop of beautiful Snowdonia, CAT is guaranteed to entertain, inform and fascinate every member of the family. The centre is crammed with exhibitions, displays and information.

The weekend breaks were arranged through Natural Discovery Holidays who offer a range of UK holidays in environmentally friendly accommodation. www.naturaldiscovery.co.uk



“The last few generations have made a bit of a hash of protecting the environment, it's important we reverse this starting with those at school now”
Wayne Hemingway
Hemingway Design

myths & truths

YOUR GUIDE TO THE FACTS BEHIND RENEWABLE ENERGY

After our recent market research, we discovered that people still had many misconceptions about renewable energy. So we thought it was time to separate the myths from the truths.

X Myth: Renewable energy isn't as reliable as gas or electricity.

✓ Fact: Electricity generated from renewable sources is fed into the National Grid and effectively replaces brown energy that relies on fossil fuels or other non-renewable resources. The electricity that we sell to you is as reliable as any other electricity supply across Britain.

X Myth: Renewable energy is all about wind, and I don't think it's practical. I think it's ugly.

✓ Fact: Wind energy's role in combating climate change is not a matter of either/or. The UK needs a mix of new and existing renewable energy technologies and energy efficiency measures, and as quickly as possible. Significant amounts of investment have been allocated for wave and tidal

energy development, and these technologies, along with solar and biomass, will have an important role in the UK's future energy mix.

X Myth: If all electricity goes into the National Grid there's no way of knowing if the right amount of renewable electricity is being bought.

✓ Fact: The amount of renewable electricity that we buy on behalf of our customers has been voluntarily audited by an independent firm of accountants, Solomon Hare. They are a separate firm to our Financial Auditors.

X Myth: Green energy is too expensive for me to consider.

✓ Fact: Greener energy doesn't have to cost more than your current electricity supplier. [green energy uk](#) offers two green electricity tariffs. The first, [green energy +10](#) is priced at the same level as your Regional Electricity Company and provides 10 percentage points more renewable electricity than the Government's

Renewable Obligations Legislations requires, giving customers a total this year of 15% of their consumption. The second, [green energy +100](#), is pure green energy priced at a small premium over your regional electricity supplier.

X Myth: It will cost me too much to make my home energy efficient.

✓ Fact: In some areas, government grants may be available to help cover the cost of insulating your home. Although you will incur some initial expense, the costs of cavity wall insulation, for example, should be judged against likely savings of around £100 on your quarterly bill.

X Myth: Wind farms are inefficient, they are only operational 30% of the time.

✓ Fact: A modern wind turbine produces electricity 70-85% of the time, but it generates different outputs dependent on wind speed. Over the course of a year, it will generate about 30% of the theoretical maximum output – a figure known as a load factor vs conventional power stations

ELECTRICITY: THE INTERNET OF TODAY?



Who would have thought thirty years ago that today, even while sunning yourself on the most remote beach in some far flung part of the world, you would be able to write a message home, include pictures, post it and get a reply all within seconds? When once a massive computer would grind away in the background, serving hundreds of people, now PDAs, laptops, mobile phones are commonplace. Indeed most of us could hardly function without them. Although the accent in our society is increasingly on global issues, global thinking and global problems, often very local and

personal solutions provide the answer. The huge problems we face with global warming are well known and accepted by most scientists. Yet part of the answer could be on our doorstep – or rooftop to be precise.

Electricity is just one such example. Just a few years ago – before 1998 – we had no idea that we would soon have a choice in the sort of energy we buy, far less that we would be able to create our own electricity from a funny little contraption on top of our house. Now each and every one of us could make our own energy – and make money out of it! It's called microgeneration – that is mini wind turbines, solar panels, solar photovoltaic panels on your roof, and geothermal, tidal and biofuel technology. And according to a report just published by The New Economics Foundation (NEF), microgeneration may be the cheapest energy option in the long run.

"Microgeneration can play a huge role in tackling global warming," says Doug Stewart, chief executive of Green Energy (UK) plc which supplies renewable energy to homes and SMEs. "The technology emits very little or no carbon but it provides a very personal solution to a vast problem. People can engage in this and know they are contributing in a very tangible way to protecting our environment."

And personal engagement is exactly what [green energy uk](#) is about. For not only does the company supply green electricity, it is also giving away half its business in shares to customers. What's more, the company

which is on average 50%. A modern wind turbine will generate enough to meet the electricity demands of more than a thousand homes over the course of a year.

X Myth: What if something happens to my renewable energy supplier.

✓ Fact: The entire industry is regulated by Ofgem and because of this even if an electricity company were to go bust, your power supply would not be cut off. You would receive a continuous supply of electricity from the National Grid, and be allocated to another electricity supplier. You could then choose to stay with them or change to another supplier.

X Myth: Wind farms are noisy.

✓ Fact: The evolution of wind farm technology over the past decade means mechanical noise from turbines is now almost undetectable. The main audible sound is the aerodynamic 'swoosh' of the blades passing the tower. Stringent guidelines for wind turbines and noise emissions exist to protect neighbouring homes and businesses from noise pollution. If you still have doubts, take our advice and listen for yourself!

X Myth: Wind farms are unpopular.

✓ Fact: Research suggests quite the opposite- 90% of the public believe the government should encourage the use of renewable energy and 80% support government plans to significantly increase wind turbines. 66%

Sources

Embrace Wind www.embracewind.com; Greenpeace www.greenpeace.com; TNS Consumer 2003 Attitudes and Knowledge of Renewable Energy amongst the General Public; MORI Social Research September 2002; RSPB information leaflet *Wind Farms and Birds*; Nature 427, January 2004 Extinction Risk from Climate Change.

would approve of a new wind farm in their area.

X Myth: Solar panels would be no good for me as we don't get enough sun in Britain.

✓ Fact: In the UK solar photovoltaic panels make good sense as they are light dependant not sunlight dependant and Greenpeace believes that despite our rainy climate, the UK has the potential to supply 2/3 of our electricity needs through solar electric panels alone.

X Myth: Turbine blades threaten the bird population.

✓ Fact: By far the biggest threat to the UK bird population is climate change which is mitigated by renewables such as wind. UK wind farms have not been associated with any major adverse effects on birds.



AFFILIATIONS NEWS

Marches Energy

In the spirit of continuing innovation, we have now initiated a new Affiliation Scheme with the Hereford Diocese. The scheme is run by the charity, Marches Energy, and helps congregations and vicarages tackle climate change by saving energy and reducing carbon emissions. A leaflet has been mailed to 600 clergy members and placed in the Diocese newspaper, which has a circulation of 16,000. For every household that switches to us, we pay a referral fee. This money goes into a fund to pay for improvements in the energy efficiency of vicarages and church buildings.

National Schools Partnership
Earlier this year, we entered into an agreement with the National Schools Partnership to help raise money for schools. For every household that switches to us, we will donate £10 to their school.

We value our partnerships and want to encourage more mutual cooperation. Here's a few of the organisations recommending us to their customers:

- Intermediate Technology
- New World Music
- Operation Noah/Christian Ecology Group
- The Environment Trust
- Chauncey's
- E-Titles
- Hillier Hill
- Switch and Give
- The Footprint Trust
- Green Solutions
- Chameleon Net
- National Schools Partnership
- Eco Tree Care
- Empty Well
- Ethical Investments
- MP George

This is just the start. We're committed to making this list grow and are always ready to hear about organisations that might be interested in running a new scheme- possibly to raise money for a school, church or charity.

If you'd like to find out more, email affiliations@greenenergyuk.com or telephone on 0845 456 9550.

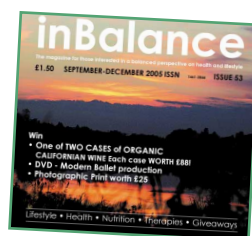
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walks the walk. Although the company is growing steadily, it is (still) a fairly small company and, if you ring up and especially want to talk to the chief exec, you'll get him! It is also one of the few remaining British-owned companies.

"We like to keep our pulse on the market and close involvement with customers is our way of making sure we give them what they want," says Doug Stewart. "We are increasingly approached by people wanting to know how to generate their own energy. It's an obvious progression – the new internet of our era – and I can see the time when I shall be sending cheques to numerous customers for buying their surplus electricity!"

The government, which in June published a paper on microgeneration, is firmly behind it, believing the future is in much more local and diverse generation. Doug Stewart adds that renewable energy is simple to build. "It's cheap, flexible, non-toxic and doesn't harm the climate. You'd have to be a bit short of a shilling not to embrace it as the way forward."

But until everyone adopts a solar panel, [green energy uk](http://www.greenenergyuk.com) will continue to provide renewable energy for its growing band of customers.



INTERESTED IN FINDING OUT MORE?

We want to buy electricity from people who generate their own power from renewable resources. Get a copy of our leaflet 'Sell us Energy' or installer list available on our website or by calling us on 0845 455 9550.

Keep in touch

planning on moving house?

As a Green Energy (UK) plc customer and shareholder, we hope that you will continue to use us as the supplier in your new home. And equally we'd like the best chance possible to ensure we continue to supply the house you are leaving. We currently have a very low loss rate when people move out of a property as some of you are obviously passing the message on to the new occupiers.

We appreciate moving is a busy and stressful time and have a pack available to send you when you advise us of a move. It contains contracts for your new home, so we can start the changeover process. We'll also send a hand-over pack for the new occupiers which explains about green energy uk, the share scheme, the investment of profits and has contracts for them to sign. This provides the best possible chance that your existing home will continue to contribute to the reduction of CO₂ even after you move out.

AND DON'T FORGET TO SEND US A METER READING UPON MOVING!

who should I contact and where?

Customer contact broadly breaks down into the categories shown below so we have given you the email addresses and telephone numbers for the most frequent customer queries. While there are clearly certain issues that require an urgent response using email may be a useful alternative if you do not need to speak to someone in person.

WE UNDERTAKE TO REPLY WITHIN 48 HOURS.

We are trying to reduce our paper usage and use email for routine correspondence. Could we ask that you add customerservice@greenenergy.uk.com to your address book, so our emails are not blocked and you are more likely to remember to tell us and Computershare if you change your address.

NEW TARIFF

GREEN ENERGY 10 BECOMES GREEN ENERGY +10

We have recently replaced the green energy 10 tariff with a new tariff called green energy +10 (GE+10). This tariff provides customers with 10 percentage points more than required by the government's Renewable Obligation legislation giving customers a total this year of 15% renewable energy.

Doug Stewart, green energy uk's CEO says: "With GE+10 we offer an attractive tariff, meet any concerns about price and are delivering significantly more green electricity than the government requires. That way our customers don't have to make sacrifices to save the planet." GE+10 is usually no more expensive than the local electricity supplier.

We continue to offer a pure green tariff – green energy 100 – which provides 100% renewable energy from British sources.

ESSENTIAL CONTACT DETAILS

Switching progress and status	0800 783 8851	progresstatus@greenenergy.uk.com
New connections	0800 783 8851	newconnections@greenenergy.uk.com
Billing	0800 783 8851	billing@greenenergy.uk.com
General service enquiries	0800 783 8851	customerservice@greenenergy.uk.com
Share information	0845 456 9550	shareholderservices@greenenergy.uk.com
Selling to us	0845 456 9550	sellusenergy@greenenergy.uk.com
Meter readings	0800 783 8851	readings@greenenergy.uk.com
Transferring shares	0870 889 3101	sharetransfer@greenenergy.uk.com

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