

Site Access

We send out meter readers periodically to all of our customers. The readings that are taken are essential to making sure that you are billed correctly, and the readers will also ensure that your meters are functioning safely.

We understand that having a meter reader arrive at your house is not always convenient, but to set you at ease the reader will always carry an ID from their company and inform you that they are acting on behalf of Green Energy.

If you would like we are always happy to set up a password for you, only known to you, us and our genuine meter readers. Then you can always be confident of who you are letting into your house. Our readers have been thoroughly vetted to make sure they are a fit and proper person to attend your house.

Where we have arranged for an engineer to attend your property to carry out metering work we will always ensure that the engineer has the requisite skills and experience to complete the job properly. All the engineers will carry ID issued by their companies and will be able to give you a thorough explanation of the job they are there to do. We will always ensure you have been made aware of which metering company has been contracted to attend your property before the appointment date.

If you are ever in any doubt at all as to whether you should grant access to a meter reader please give us a call on 0800 783 8851 or from a mobile 01920 486 156.



Green Energy (UK) plc
Black Swan House, 23 Baldock Street,
Ware, SG12 9DH

01920 486156

hello@greenenergyuk.com
www.greenenergyuk.com

green energy